

BUILDING STRONG SWIMMERS

GATEWAY REGION YMCA
2019 SWIM LESSON IMPACT REPORT



597

Surveys completed

92%

Rate their family's experience with the Y's swim lesson program as **good** or **excellent**

Parent Feedback

"My child has gained confidence in the water. She is also **learning the foundation for staying safe** as well as having fun. Her instructor is patient and kind, while holding expectations to allow her to reach goals and feel successful."

"The class size was super small and **my child received great one-on-one time** to focus on improving areas she struggles in."

"We love how well the **instructors know our son as a swimmer**. There's a communal feel that makes us feel like we're in good hands at the Y."



Over 90% of parents report their swimmers benefit by:

Improving their swimming skills

Increasing their self confidence

Increasing their knowledge of water safety

Trying their best and not giving up

Experiencing a sense of belonging

Action Items for Improvement

- Consistency in instructors
- Better understanding of skills levels in relation to registration
- Improved communication